

RYEDALE CARERS SUPPORT

PRIVACY STATEMENT

This privacy policy sets out how Ryedale Carers Support uses and protects any information that you give Ryedale Carers Support when you use this website.

RCS is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

RCS may change this policy from time to time by updating this page. This policy is effective from 1st May 2018.

What we collect

We may collect the following information:

- Name
- Contact information including email address
- Demographic information such as postcode

What we do with the information we gather

We require this information for the following reasons:

- Internal record keeping.
- To enable us to match volunteers with individuals who need additional support
- To find out what you think of our organisation and the services we provide

Security: We are committed to ensuring that your information is secure. To prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the General Data Protection Regulation. This information will be provided to you free of charge. If you would like a copy of the information held on you please write to Ryedale Carers Support, The Old School, Tinley Garth, Kirkbymoorside, York, YO62 6AR.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Reviewed August 2022